

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

Annual Compliance Report, 2017

Docket No. ACR2017

CHAIRMAN'S INFORMATION REQUEST NO. 12

(Issued February 1, 2018)

To clarify the basis of the Postal Service's FY 2017 Annual Compliance Report (ACR), filed December 29, 2017,¹ the Postal Service is requested to provide written responses to the following questions. Answers should be provided to the individual questions as soon as they are developed, but no later than February 5, 2018.

Service Performance

Section 3055.5 of title 39 of the Code of Federal Regulations requires the Postal Service to "file notice with the Commission describing all changes to measurement systems, service standards, service goals or reporting methodologies, including the use of proxies for reporting service performance, 30 days prior to planned implementation." With respect to the methodology for estimating performance for First-Class Mail Presort Letters/Postcards, the presort portion of First-Class Mail Flats, USPS Marketing Mail, Periodicals, and Bound Printed Matter Flats, the Postal Service states that "[t]he application of the last mile profile was changed from stratification by the type of final processing operation which occurred to stratification by the number of days remaining to meet service standard after final processing occurred."²

¹ United States Postal Service FY 2017 Annual Compliance Report, December 29, 2017.

² Library Reference USPS-FY17-29, December 29, 2017, pdf file "FY17-29 Service Perf Report," at 8, 14, 17-18, 22.

1. Please explain the reason(s) that the Postal Service did not file notice with the Commission describing this change at least 30 days before planned implementation.
2. Please describe the steps that the Postal Service takes to determine whether it is necessary to file notice of changes to measurement systems, service standards, service goals, or reporting methodologies with the Commission.
3. Please describe the steps that the Postal Service will take in the future to ensure the filing of notice of all changes to measurement systems, service standards, service goals, or reporting methodologies at least 30 days before planned implementation.

By the Chairman.

Robert G. Taub